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14 Tewin Road
Welwyn Garden City
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21st November 2023

Geoff Brown
Chief Executive
Healthwatch Hertfordshire
Kings Court
Stevenage
Hertfordshire
SG1 2NG

Dear Geoff

Action following the Lucy Letby Verdict

Thank you for your letter.

Following Linda's email, I can confirm that we are reviewing this and taking this seriously to ensure any learning is taken forward within the Trust. We did initially discuss this within the Executive Team, Board Development session and on a wider Team Conversation session to also offer support out to staff in light of the findings.

The Trust is undertaking further work and a report (also attached to the accompanying email) detailing updates, is to be presented at the next Quality Committee on the 21st of November and the next Board meeting on 6th of December.

I welcome a discussion about any of this work within our regular meetings.

Yours sincerely



Elliot Howard-Jones

Chief Executive Officer
Hertfordshire Community NHS Trust