

## List of Acronyms and Abbreviations

**ACS** – Adult Care Services

**AGM** – Annual General Meeting

**AUKH** – Age UK Hertfordshire

**BAME/BME** – Black, Asian and minority ethnic (seen as an inappropriate term and not used by HwH. NHS organisations dropping use of the term)

**BAC** – Board Advisory Committee

**BH** – Barnet Hospital

**BDA** – British Dental Association

**BMA** – British Medical Association

**CQC** – Care Quality Commission

**CAB** – Citizens' Advice (formerly: Citizens' Advice Bureau)

**CAMHS** – Child and Adolescent Mental Health Service

**CFH** – Chase Farm Hospital

**CLCH** – Central London Community Healthcare NHS Trust

**CUH** – Cambridge University Hospitals NHS Foundation Trust

**DHSC** – Department of Health & Social Care (also still called by old name DoH)

**DNAR/DNACPR** – Do Not Attempt (Cardio Pulmonary) Resuscitation

**ED&I (EDI)** – Equality, Diversity & Inclusion

**EEAST** – East of England Ambulance Service NHS Trust

**ENHT** – East and North Hertfordshire Teaching NHS Trust

**ENHHCP** – East and North Herts Health & Care Partnership

**ER** – Easy Read

**E&V** – Enter and View

**GDC** – General Dental Council

**GIG** – General Interest Group (previous name for local patient groups)

**GMC** – General Medical Council

**GOSH** – Great Ormond Street Hospital

**GP** – General Practitioner

**HARC/Asperger's 4 Herts** – Hertfordshire Branch of the National Autistic Society

**HCC** – Hertfordshire County Council

**HCT** – Hertfordshire Community NHS Trust

**HHGH** – Hemel Hempstead General Hospital

**HMP** – Her Majesty's Prison (The Mount, Hemel Hempstead)

**HPFT** – Hertfordshire Partnership University NHS Foundation Trust

**HSAB** – Hertfordshire Safeguarding Adults Board

**HSCP** – Hertfordshire Safeguarding Children Partnership

**HWE** – Herts & West Essex

**HwE** – Healthwatch England (sometimes used for Healthwatch Essex)

**HwH** – Healthwatch Hertfordshire

**ICB** – Integrated Care Board

**ICP** – Integrated Care Partnership

**ICS** – Integrated Care System

**ICT** – Integrated Community Team

**LA** – Local Authority

**LGO** – Local Government & Social Care Ombudsman

**LHW** – Local Healthwatch (general)

**MVCC** – Mount Vernon Cancer Centre

**NAS** – National Autistic Society

**NHSBSA** – NHS Business Services Authority

**NHSE** – (National Health Service) England

**NICE** – National Institute for Health and Care Excellence

**OT** – Occupational Therapy or Therapist

**PAH** – Princess Alexandra Hospital

**PAHT** – Princess Alexandra Hospital NHS Trust

**PALS** – Patient Advice and Liaison Service

**PHSO** – Parliamentary & Health Service Ombudsman

**PPG** – Patient Participation Group

**PLACE** – Patient Led Assessment of the Care Environment

**POhWER** – Independent Advocacy Service (locally accessed via HertsHelp)

**QEII** – (New) Queen Elizabeth II Hospital

**R&E** – Research & Engagement

**RF** – Royal Free (London NHS Foundation Trust)

**SACH** – St Albans City Hospital

**SPA** – Single Point of Access

**SWHHCP** – South and West Herts Health Care Partnership

**WGH** – Watford General Hospital

**WHTH** – West Hertfordshire Teaching Hospitals NHS Trust