

List of Acronyms and Abbreviations

ACS – Adult Care Services

AGM – Annual General Meeting

AUKH - Age UK Hertfordshire

BAME/BME – Black, Asian and minority ethnic (seen as an inappropriate term and not used by HwH. NHS organisations dropping use of the term)

BAC – Board Advisory Committee

BH – Barnet Hospital

BDA – British Dental Association

BMA - British Medical Association

CQC – Care Quality Commission

CAB – Citizens' Advice (formerly: Citizens' Advice Bureau)

CAMHS – Child and Adolescent Mental Health Service

CCG – Clinical Commissioning Group (commissioned secondary care services until June 2022, replaced by the ICS)

CFH – Chase Farm Hospital

CLCH – Central London Community Healthcare NHS Trust

CUH – Cambridge University Hospitals NHS Foundation Trust

DHSC – Department of Health & Social Care (also still called by old name DoH)

DNAR/DNACPR – Do Not Attempt (Cardio Pulmonary) Resuscitation

ED&I – Equality, Diversity & Inclusion

EEAST - East of England Ambulance Service NHS Trust

ENHT – East and North Hertfordshire NHS Trust

ENHHCP – East and North Herts Health & Care Partnership

ER - Easy Read

E&V - Enter and View

GDC - General Dental Council

GIG – General Interest Group (previous name for local patient groups)

GMC – General Medical Council

GOSH – Great Ormond Street Hospital

GP – General Practitioner

HARC/Asperger's 4 Herts – Hertfordshire Branch of the National Autistic Society

HCC – Hertfordshire County Council

HCT – Hertfordshire Community NHS Trust

HHGH – Hemel Hempstead General Hospital

HMP – Her Majesty's Prison (The Mount, Hemel Hempstead)



HPFT – Hertfordshire Partnership University NHS Foundation Trust

HSAB – Hertfordshire Safeguarding Adults Board

HSCP – Hertfordshire Safeguarding Children Partnership

HWE - Herts & West Essex

HwE – Healthwatch England (sometimes used for Healthwatch Essex)

HwH - Healthwatch Hertfordshire

ICB - Integrated Care Board

ICP - Integrated Care Partnership

ICS - Integrated Care System

ICT - Integrated Community Team

LGO – Local Government & Social Care Ombudsman

LHW – Local Healthwatch (general)

MVCC - Mount Vernon Cancer Centre

NAS - National Autistic Society

NHSBSA - NHS Business Services Authority

NHSE - (National Health Service) England

NICE – National Institute for Health and Care Excellence

OT - Occupational Therapy or Therapist

PAH – Princess Alexandra Hospital

PAHT – Princess Alexandra Hospital NHS Trust

PALS - Patient Advice and Liaison Service

PHSO – Parliamentary & Health Service Ombudsman

PPG – Patient Participation Group

PLACE – Patient Led Assessment of the Care Environment

POHWER – Independent Advocacy Service (locally accessed via HertsHelp)

QEII - (New) Queen Elizabeth II Hospital

R&E - Research & Engagement

RF – Royal Free (London NHS Foundation Trust)

SACH – St Albans City Hospital

SPA – Single Point of Access

SWHHCP – South and West Herts Health Care Partnership

WGH – Watford General Hospital

WHTH – West Hertfordshire Teaching Hospitals NHS Trust