

Healthwatch Hertfordshire Board Meeting 10:00am - 1:30pm on Monday 12th December 2016 at Douglas Tilbe House, Hall Grove, Welwyn Garden City, AL7 4PH

Please note: It will be assumed that reports will have been read prior to the meeting. Reports from subcommittees will only be taken as written reports and treated as items to note unless there is something specific to be agreed.

Part 1 agenda (PUBLIC)

10:00	Welcome, apologies, register of interests		Michael D	
10:10	Sustainability and Transformation Plan	Information	Steve Peacock, Programme Director	`
10:40	Minutes of 17 th October 2016 & outstanding actions	*Sign off*	Michael D	HwH-66 Board meeting Minutes 17 WWH-SD-99 Outstanding Action
10:50	Chair's Update	Information	Michael D	HwH-68 Chair's Report update 12.12
11:00	Chief Executive's update including monitoring return & inspection action plan	Information	Geoff	HwH-69 Periodic Information Return HwH-70 Contract monitoring Projects HwH-71 Hertfordshire CC He
11:10	Commissioners Update	Information	Kristy Thakur/ Carolyn Gale	Verbal
11:20	Hertfordshire Compact agreement	Agreement	Geoff	HwH-72 hertscompapr16 (00)
	10:10 10:40 10:50 11:00	10:10 Sustainability and Transformation Plan 10:40 Minutes of 17 th October 2016 & outstanding actions 10:50 Chair's Update 11:00 Chief Executive's update including monitoring return & inspection action plan 11:10 Commissioners Update	10:10 Sustainability and Transformation Plan Information 10:40 Minutes of 17 th October 2016 & *Sign off* 10:50 Chair's Update Information 11:00 Chief Executive's update including monitoring return & inspection action plan 11:10 Commissioners Update Information	10:10 Sustainability and Transformation Plan Information Peacock, Programme Director 10:40 Minutes of 17 th October 2016 & *Sign off* Michael D outstanding actions 10:50 Chair's Update Information Michael D 11:00 Chief Executive's update including monitoring return & inspection action plan 11:10 Commissioners Update Information Kristy Thakur/Carolyn Gale

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9 to a		roups and Committees - Items are to not questions in relation to papers provided	e and provide a	n opportunit	y for members
a.	11:30	Mental Health Service Watch Group Learning Disability Service Watch Group	Information	Eve	Update incorporated into LD SWG report
b.	11:35	Learning Disability Service Watch Group	Information	Barbara	HwH-73 LD SWG Report 12.12.2016.d
c.	11:40	Enter and View (QISC)	*Sign off*	Meg	HwH-74 QISC uPDATE 12.12.2016.c HwH-75 Kestrel Grove E&V Report 1 HwH-77 PLACE 2016 in Hertfordshire v1.c HwH-78 Gold Care Report Final v Dec 1
d.	11.45	Transport	Information	Kumar	No update
d.	11:50	Representation sub-committee	*Agreement to nominations*	Michael T	Verbal
e.	11:55	Strategy sub-committee	Information	Brian	HwH-76 Strategy sub-committee upda
f.	12:00	Stakeholder Panel	Information		Within Chair's report
g.	12:05	Finance update: • Management accounts • Balance sheet	Agreement	Monika / Steven	To follow
h.	12:10	Sensory and Physical Disability Service Watch Group	Information		No update
9	12:15	HR update	Update	Geoff	Verbal
	01.12.2016				N.Ercan

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10 12:25 Revised meeting dates for 2017:

Information Michael

- 20th February
- 15th May
- 19th June (Strategic not public)
- 21st August
- 20th November
- 11th December (Strategic not public)

11 12:30 AOB incl. questions from the public

Part 2 agenda (CLOSED)

12 12:40 HR business - papers to be sent out by Geoff separately

Working lunch

Date of next meeting: Monday 20th February 2017, 10am, Douglas Tilbe House

If you would like to see any papers embedded within this agenda please email: info@healthwatchhertfordshire.co.uk stating the meeting date, agenda item, and paper number and we will have these sent to you.