

Compliments July - September 2022

No	Date Received	Method Received	Record of Compliment
1	04/07/2022	Email	I wanted to write and congratulate you and your team on an excellent annual report. So informative and clearly written, jam packed with interesting stories and the myriad ways you engage with local communities and other stakeholders. I'm naturally particularly interested in the reports about research undertaken!
2	04/07/2022	Signposting	You've brightened up my day.
3	06/07/2022	Email	Thank you for this, really interesting reading. We have recently appointed 3 engagement officers and this is exactly the discussions I have been having with them on their approach. This report will support this perfectly. (Feedback on the Tackling Ethnic Health Inequalities Report)
4	07/07/2022	Email	I received a copy of this excellent report from Healthwatch Hertfordshire and want to say how impressed I am with this report. It shows that there is a long way to go to ensure that the health services are meeting the needs of the different ethnic groups in Hertfordshire, but this report is a very good start. I hope that the relevant people act on this report. (Feedback on the Tackling Ethnic Health Inequalities Report)
5	07/07/2022	Email	I thought yesterday's meeting was both productive and promising, thank you and xxx very much.
6	07/07/2022	Email	A really informative/thought provoking piece of work. (Re Tackling Health Inequalities Report)
7	07/07/2022	Email	This is amazing work (as above)
8	07/07/2022	Email	Thanks for this important work (as above)
9	08/07/2022	Email	[1] applaud the good work done (as above)
10	08/07/2022	Email	General positive feedback from the Chair of a local NHS Trust, saying they "wished they could work more with us." (Received by Board Member)
11	09/07/2022	Signposting	Thank you very much for all the information, it has been very useful.

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12	14/07/2022	Signposting	That's not only really helpful but also very much appreciated. Thank you.
13	15/07/2022	Email	Thank you so much to you and xxxx for your time earlier. It was incredibly useful as we are already taking your information into account in the Comms meeting I just had!
14	27/07/2022	Email	It was greatly appreciated that you were able to present such informative presentation at our Regional Conference...From some of the feedback received of those who attended your session, several commented on how pleased they were that they chose that topic to participate in and that it was now clearer for them on how to engage with some of these communities in their own work going forward.
15	02/08/2022	Email	The report findings makes interesting reading. Thanks very much for sharing (Tackling Health Inequalities Report)
16	16/08/2022	Signposting	Thank you for your helpful advice.
17	18/08/2022	Signposting	You've no idea how grateful I am. Thank you!
18	19/08/2022	Signposting	Thank you for taking this seriously and trying to get the ball rolling. It's very much appreciated.
19	01/09/2022	Signposting	Thank you so much for your swift and understanding reply!
20	18/09/2022	Email	Thank you so much for taking the time to provide some feedback, I'll take it on board. (Unsuccessful job applicant)
21	21/09/2022	Signposting	Thanks so much for getting back to me and for providing so many great resources!
22	21/09/2022	Email	Thank you for your feedback, that's really helpful! I'll make sure to take it into account going forward. (Unsuccessful job applicant)
23	22/09/2022	Signposting	Thank you for your kind and super helpful response [...] I will spread the word about Healthwatch, as I know I was unaware of you before I started working for [xxxx], and you have been amazingly helpful.
24	22/09/2022	Meeting	Great presentation, some interesting findings, look forward to the report.

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25	22/09/2022	Meeting	Thank you very much to Healthwatch for this very powerful and clear report (and presentation of it today). I have read the report and been involved in providing elements of [xxxx]'s response.
26	22/09/2022	Signposting	Thank you, I'm so grateful!
27	23/09/2022	Email	I appreciate the opportunity. I think Healthwatch is doing fantastic work with great social value. It was a pleasure to meet you today and I look forward to hearing from you.
28	28/09/2022	Email	Amazing work, I will share with my networks. (Tackling Health Inequalities Report)
29	29/09/2022	Email	I am a big supporter of your work, well done.
30	29/09/2022	Email	Really helpful report. Thank you. (Tackling Health Inequalities Report)