















Healthwatch Hertfordshire Board Meeting
10am on Monday 19th August 2019 at
1 Silver Court, Watchmead, Welwyn Garden City, Hertfordshire, AL7 1LT

Please note: It will be assumed that reports will have been read prior to the meeting. Reports from subcommittees will only be taken as written reports and treated as items to note unless there is something specific to be agreed.

Part 1 agenda (PUBLIC)

1	10:00	Welcome, apologies, register of interests		Steve	 HwH-CID-01 Conflict of Interest I
2	10:05	Minutes of 13 th May 2019 & outstanding actions	*Sign off*	Steve	 HwH-30 Board minutes 13.05.2019C  HwH-SD-009 Outstanding Action
3	10:15	Chief Executive's update including: <ul style="list-style-type: none"> • AGM • Monitoring return, voice contract monitoring & compliments 	Information	Geoff	 HwH-32 PIR Quarter 1 July Return 2019Fi  HwH-33 Contract Monitoring Projects  HwH-34 Voice Contract Performanc  HwH-35 Compliments Apr-Ju
4	10:25	Chair's Update	Information	Steve	Verbal
5	10:45	Finance	*Sign off*	Alan	 HwH-36 Management Accou
6	10:55	Policy sign off			None
7	10:55	Enter and View Report sign off			None
	30.07.2019			1	N.Ercan

8	10:55	Volunteering Review Update	Information	Geoff	 HwH-37 Volunteer Review update 19.08
9	11:05	Highlights from the Year: 2018/19 Contract Monitoring Data	Information	Geoff	 HwH-38 Highlights from the Year 2018/19
10	11:15	Dual Diagnosis Report	*Sign off*	Priya	 HwH-39 Dual Diagnosis Report V2
11	Sub-groups and Committees - Items are to note and provide an opportunity for members to ask any questions in relation to papers provided				
a.	11:25	Internal Affairs sub-committee	Information	Geoff & relevant Board members	 HwH-40 Internal Affairs sub-committee  HwH-41 Business Continuity Plan 19.0
b.	11:30	External Affairs sub-committee - External projects update	Information	Geoff and relevant Board members	 HwH-42 External Affairs SC Minutes 7  HwH-43 External Facing Projects Update
12	11:35	Any Other Business including questions from the public			

Part 2 Agenda (Closed)

13	11:40	• HR			
14	12:00	Working Lunch: Population Health - Jim McManus, Director of Public Health at Hertfordshire County Council			

1pm Close

Next meeting date: - Monday 19th November, 10am at Silver Court

If you would like to see any papers embedded within this agenda please email: info@healthwatchhertfordshire.co.uk stating the meeting date, agenda item, and paper number and we will have these sent to you.