

Compliments April – June 2022

No	Date Received	Method Received	Record of Compliment
1	01/04/2022	Signposting	Thank you so much, you're so helpful.
2	01/04/2022	Signposting	You're very astute! It's just so good to talk to someone who really understands.
3	06/04/2022	Email	I echo xxx in saying that we are extremely grateful for your help and support with our project so far! (Care Home project: AISLA - Analyse and Improve Spatial Layout of care homes)
4	07/04/2022	Signposting	Thank you ever so much for this advice, it's greatly appreciated.
5	14/04/2022	Signposting	You've no idea how much I appreciate that. Thank you, you've been fantastic.
6	14/04/2022	Signposting	Thanks so much for your swift and thorough reply.
7	19/04/2022	Email	Many thanks for these, and for your time and expertise in the process. (Re assessment scores for interviews run by University of East Anglia)
8	21/04/2022	Email	Thanks again for sharing your expertise, you are wonderful!
9	22/04/2022	Post	Thank you Healthwatch for keeping me updated. Health is such an important issue and I always read your newsletter with interest.
10	26/04/2022	Meeting	Really interesting presentation, thank you.
11	26/04/2022	Meeting	Thank you, that was an excellent presentation.
12	05/05/2022	Email	The published report looks great and the easy read version is brilliant, really well put together, thank you!
13	06/05/2022	Signposting	The empathetic way you have dealt with all of my queries has been greatly appreciated and my family and I are hugely grateful for all the advice you have given us. Whilst I sincerely hope I will not have to trouble you again it is very reassuring to know that you are available to signpost us to further help should it be needed.
14	12/05/2022	Signposting	Thanks for taking the time to write such a comprehensive reply for me.

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15	17/05/2022	Signposting	You've been absolutely wonderful; made my day.
16	18/05/2022	Signposting	I thank you for your letter which impressed me with not only the speed of your reply but also with the degree of concern you have expressed.
17	18/05/2022	Signposting	Once again, we are so very grateful for all your advice xxxx. You've been so helpful, thank you.
18	25/05/2022	Signposting	You've been marvellous; I am so glad I called you and I'm very grateful.
19	30/05/2022	Email	It's been an absolute pleasure working on the website with you.
20	08/06/2022	Email	Thanks for sending this information through, this is really helpful to correlate to the work Connect are undertaking at the moment. (Re signposting feedback received)
21	10/06/2022	Email	Thank you for joining us and positively contributing, your presence has always been a positive one. I look forward to whatever is the next incarnation for patient activity. (Re PNQ)
22	30/06/2022	Email	Thanks for supporting xxxx and helping her to get up to speed; you're the very best person to provide an overview of NHS challenges and opportunities, of which there are many!