

No	Date Received	Method Received	Record of Compliment
1	06/04/2021	Signposting	Thank you so much for the information you provided and your kind words. This has helped a lot!
2	06/04/2021	Signposting	Thank you for being there for us.
3	13/04/2021	Email	Thank you xxxx, this is really helpful. (Re contacts to promote Welwyn Hatfield Healthy Hub)
4	19/04/2021	Signposting	Thank you for such a quick response.
5	21/04/2021	Signposting	Thanks so much for getting back to me so quickly, I really appreciate it.
6	22/04/2021	Signposting	True to your word; thank you for being there for me.
7	23/04/2021	Email	Very good and interesting information. Well done Healthwatch! (Volunteer Newsletter response)
8	26/04/2021	Email	I just wanted to say a big 'thank you' to you and xxxx for taking the time to meet with me on Friday. It was really good to meet you both and to hear about your approaches to the great research you carried out for the veterans project.
9	27/04/2021	Signposting	I am really sorry for not responding sooner and really appreciate your help. Thanks so much.
10	05/05/2021	Signposting	Thank you so much for all your help and for listening, I can't tell you how much I appreciate it. I am telling more people about you, you're such a wonderful service. Thank you xxxx, I won't forget your kindness.
11	05/05/2021	Meeting	That was excellent. Thank you! (Re presentation to Health Inequalities - BAME Group)
12	05/05/2021	Meeting	Brilliant - well done for getting through all of that! (Re presentation to Health Inequalities - BAME Group)
13	05/05/2021	Meeting	Insightful and helpful! (Re presentation to Health Inequalities - BAME Group)
14	05/05/2021	Meeting	Very helpful and thanks. (Re presentation to Health Inequalities - BAME Group)
15	05/05/2021	Meeting	Just wanted to say brilliant presentation - thank you very much to yourself and xxxx. (Re presentation to Health Inequalities - BAME Group)

16	09/05/2021	Email	Thank you for taking the time in the past to meet us and consider our proposals. Your engagement and support were much appreciated.
17	11/05/2021	Meeting	Fantastic presentation, you summarised the points so well and I am now your biggest fan!
18	11/05/2021	Meeting	Brilliant presentation, it keeps getting better and more refined each time I hear it.
19	11/05/2021	Meeting	Excellent presentation, thank you for presenting.
20	11/05/2021	Meeting	Great presentation, thank you.
21	11/05/2021	Meeting	Very comprehensive messaging, thank you.
22	12/05/2021	Meeting	xxxx mentioned what a fantastic presentation you did and how impressed everyone was. So great to hear!
23	15/05/2021	Email	I forwarded your recent letter to me to the British Dental Association, who found it very useful. They have now highlighted it in their member's newsletter, a good example of collaboration.
24	16/05/2021	Email	Thank you for many years of interesting articles (Re: the Newsletter)
25	15/05/2021	Email	It is an interesting read... Many thanks for the great work you do. I will continue to support you. (Re: the Newsletter)
26	19/05/2021	Email	Here are xxxx's excellent slides which I know several of you asked for.
27	19/05/2021	Email	Thank you xxxx, you are super helpful.
28	20/05/2021	Email	I was at the HCLF meeting on Tuesday and heard you speak about all the great work Healthwatch are completing!
29	24/05/2021	Email	I've just read your 'Message from the CEO' in the HwH Spring Newsletter. What an excellent summary it is of some of the changes and challenges. I particularly like the way you draw the reader in: 'A time of loss, a time of courage and a time of hope with vaccination.. It's stirring stuff.
30	26/05/2021	Email	Wow you are a genius, thank you so much for doing these with such speed, that's absolutely brilliant! They look great. I really appreciate your support.
31	01/06/2021	Signposting	Thank you so much.
32	08/06/2021	Signposting	Very reassuring; thank you so much for all your help.
33	11/06/2021	Signposting	Thank you so much for getting me this information!

## Compliments April - June 2021

34	18/06/2021	Email	What a good report. (Re: our Annual Report)
35	22/06/2021	Email	I just want to add my congratulations on a comprehensive and powerful document that demonstrates the performance and maturity of the organisation and its agility in a challenging 12 months. The team has demonstrated innovation, flexibility and resilience in a difficult period and, at the end of the day, that comes from effective leadership. Congratulations to all. (Re: our Annual Report)
36	22/06/2021	Email	It is an excellent read with an attractive style and format. (Re: our Annual Report)
37	24/06/2021	Signposting	If I had known to contact your good selves earlier then my situation, I'm sure, could have been different.
38	24/06/2021	Signposting	Thank you so much for your help and for listening to me.
39	29/06/2021	Email	Healthwatch Hertfordshire is clearly doing some vital work and compliments to the team who produced the report - it looks fantastic. (Re: our Annual Report)