



**Healthwatch Hertfordshire Board Meeting
9.45am on Monday 16th June 2014 at
Cedar Room, Rhodes Art Centre, 1-3 South Road, Bishop's
Stortford, CM23 3JG**

CLOSED SESSION

1. Welcome, Apologies and register of interests 9:45-9:50
2. Minutes of 14th April 2014 meeting - [HwH-20](#), [HwH-21](#), [HwH-SD-99](#) 9:50-10:05
3. Enter and View reports for sign off: [HwH-23 Tara's Retreat & HwH-24 Beane River View](#) Meg 10:05-10:15
4. Equality and Diversity Policy for sign off - [HwH-25](#) Errol 10:15-10:25
5. Framework for away day, priorities and outcomes Geoff 10:25-10:50
6. Annual Report for sign off - [HwH-26](#) Jenny 10:50-11:00
7. Finance & company update Geoff 11:00-11:10
8. Feedback centre & website development - [verbal update](#) Jenny 11:10-11:20
9. HR Update - [paper to be distributed by Sarah/Geoff separately](#) 11:20-11:50

**Healthwatch Hertfordshire Board Meeting
12pm on Monday 16th June 2014 at
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12:00 PUBLIC SESSION - working lunch

- 10.** Chairman's verbal update Sarah 12:00-12:05
- 11.** Questions on the Chief Executive's update - [HwH-27](#) 12:05-12:10
- 12.** Initial report on work looking at access to GP's in the Bishop's Stortford area Jenny 12:10-12:20
- 13.** Reports from sub-groups/committees 12:20-12:50
 - a. MHL D Service Watch Group - [verbal report](#) Michael / Geoff
 - b. Enter & View (QISC) - [verbal report](#) Meg
 - c. Transport update - [verbal report](#) Kumar
 - d. Representation update - [HwH-28](#) Geoff
 - e. Stakeholder Panel meeting - [verbal update](#) Geoff
- 14.** AOB and Questions from the public 12:50-1pm

Date of the next meeting:

Monday 18th August, 10am - 1pm Waltham Cross TBA

If you would like to see any papers associated with this meeting please email: info@healthwatchhertfordshire.co.uk stating the meeting date, agenda item and paper's number and we will have these sent to you. Thank you.