

Documents Board receive on a quarterly basis to monitor the objectives of the organisation and the outcomes of these:

- Voice Contract Monitoring
- PIR
- Projects and Activities Reporting Document
- External Facing Projects Updates
- Half yearly signposting update

Strategic Objective 1: Having Strategic Influence	Strategic Objective 2: Using Evidence to improve Outcomes	Strategic Objective 3: Reinforcing awareness and understanding of HwH	Strategic Objective 4: Securing Sustainability and Quality
A. Supporting providers and commissioners on major structural developments and key changes <b>MONITORED/REPORTED VIA: Projects and Activities Document</b>	A. Giving the public a say through our signposting service. <b>MONITORED/REPORTED VIA: Half yearly Signposting update to Board &amp; PIR</b>	A. Marketing and communications <b>MONITORED/REPORTED VIA: Voice Contract Monitoring</b>	A. Progressive and compliant Governance arrangements <b>MONITORED/REPORTED VIA: Exception reports &amp; Internal Affairs subcommittee</b>
B. Representing the patient voice through meetings and representation <b>MONITORED/REPORTED VIA: PIR, Projects and activities document, voice contract monitoring</b>	B. Assessing service quality and making recommendations for improvement - research - engagement - quality <b>MONITORED/REPORTED VIA: External facing projects updates, Projects and Activities document, Project report</b>	B. Ensuring HwH is seen as a high quality research organisation <b>MONITORED/REPORTED Via: Projects and activities document, voice contract monitoring</b>	B. Secure additional revenue <b>MONITORED/REPORTED VIA: External Facing Projects Updates, Projects and Activities Document, Budget monitoring</b>
C. Holding commissioners, providers & HWBB and ICS to account - HWBB (Chair) - CEO/Chair meetings with Trusts <b>MONITORED/REPORTED VIA: Voice Contract Monitoring, Projects and activities document, Chairs update at Board</b>			

Board will be updated about matters relating to running the business and operations by exception reports.

Reviewed by the Executive Leadership Team, 23.07.2020