

**Healthwatch Hertfordshire Board Meeting
10am on Monday 14th April 2014 at
Benslow Music Centre, Benslow Lane, Hitchin, SG4 9RB**

CLOSED SESSION

1. Welcome, Apologies and register of interests 10:00-10:10
2. Minutes of 17th February 2014 meeting - [HwH-10](#), [HwH-11](#), [HwH-12](#), [HwH-SD-99](#)
10:10-10:25
3. Finance & company update Martyn & Bernard 10:25-10:45
4. Documents for sign off: 10:45-10:50
 - Enter & View Policy
 - Safeguarding Policy
 - Volunteering Policy
 - Whistleblowing Policy
5. AOB 10:50-11:00

PUBLIC SESSION

6. Chairman's update Sarah 11:00-11:10
7. Chief Executive's update - [HwH-14](#) 11:10-11:20
8. Reports from sub-groups/committees 11:20-11:35
 - a. MHLD Service Watch Group - [HwH-15](#) Michael D
 - b. Enter & View (QISC) - [Verbal update](#) Meg
 - c. Transport update - [Verbal update](#) Kumar
9. AOB and Questions from the public 11:35-12:00
 - Hollywell Unit - [HwH-16](#)
10. Working lunch with Dr Peter Graves on the Local Medical Committee and Care.Data implementation 12:00 - 1pm

Date of the next meeting:

- Monday 16th June - 10-1pm Rhodes Arts Complex, 1-3 South Road, Bishop's Stortford, CM23 3JG

If you would like to see any papers associated with this meeting please email: info@healthwatchhertfordshire.co.uk stating the meeting date, agenda item and paper's number and we will have these sent to you. Thank you.