



**Healthwatch Hertfordshire Board Meeting
10am on Monday 21st October 2013 at
Douglas Tilbe House, Hall Grove, Welwyn Garden City, AL7 4PH**

1. Welcome, Apologies and register of interests 10:00-10:10
2. Minutes of 16th September meeting 10:10-10:25
3. Chairman's update 10:25-10:35
4. Chief Executive's update - [See appendix 1](#) 10:35-10:45
5. Enter & View (QISC) update - [see paper](#) Meg 10:45-11:00
6. Website - Jenny 11:00-11:05
7. Representation update - [see paper](#) Geoff 11:05-11:20
8. West Herts Hospital Trust update - Geoff 11:20-11:30
9. Housekeeping (update on company etc.) - Martyn 11:30-11:40
10. Stakeholder Panel meeting update - Geoff 11:40-11:50
11. Standing Instructions - [to be signed off](#) Geoff 11:50-11:55
12. AOB
13. Working lunch with Graham Phillips on Pharmacy Initiatives 12-1pm
14. Date and time of next meeting: Monday 18th November, Disability Awareness Training 10:00-2pm at Douglas Tilbe House, WGC.

If you would like to see any papers associated with this meeting please email: info@healthwatchhertfordshire.co.uk stating the meeting date and agenda item number and name and we will have these sent to you. Thank you.