

Compliments October - December 2023

No	Date Received	Method Received	Record of Compliment
1	11/10/2023	Signposting	Thank you so much for all the links and helpful advice which I will definitely use.
2	13/10/2023	Signposting	Thank you so so much xxxx. I will absolutely let you know!
3	26/10/2023	Email	Thank you very much for your quick response, that is extremely helpful. (Re interview outcome feedback)
4	30/10/2023	Email	Thank you very much for getting in contact with me so quickly, I really appreciate it! It was a pleasure meeting yourself and the hiring team! It was one of the nicest interview experiences I've had.
5	30/10/2023	Email	Thank you for ALL of this information – it is much appreciated.
6	31/10/2023	Email	Thanks to you and xxxx for all your investments and positive vibes in the project [Regarding the Research Engagement Network Development project]
7	02/11/2023	Email	Also just to say, really been a pleasure to work with you on this, we are working really well together and in tune with lots of things so thank you for the support with this project [Regarding the Research Engagement Network Development project]
8	06/11/2023	Meeting	Excellent presentation, thank you so much. I read the report when it came out and it was so upsetting but so powerful. [Regarding our Cost of Living work]
9	06/11/2023	Meeting	It's so fantastic you heard from over 7,000 Hertfordshire residents and thank you for your presentation. [Regarding our Cost of Living work]
10	07/11/2023	Signposting	You've been brilliant. Thank you.
11	07/11/2023	Telephone	I really enjoyed the interview. [Re job interview]
12	07/11/2023	Email	I love working with you, xxxx and xxxx. It's why I'm so motivated and hopeful for the ICS becoming the success it needs to be. You guys really are the key and vital bridge

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			across the whole system to enable the radical shift that's needed in many hearts and minds.
13	09/11/2023	Email	As a team we would like to express our thanks to everyone for their time making the calls and recording their findings. I also want to express to my personal thanks to you for co-ordinating everything.
14	10/11/2023	Signposting	Thank you for your speedy response.
15	10/11/2023	Email	I wanted to send a huge thank you to you all for supporting our health inequalities week at HCT. The presentations were all fantastic and really well received. Thank you so much for everything you are doing to support reducing health inequalities [Regarding our presentation on the Cost of Living survey]
16	15/11/2023	Meeting	Really great presentation and interesting findings, thank you. [Regarding our presentation to the Sexual Health Network]
17	15/11/2023	Email	Thanks xxxx, Really helpful!! Should have seen it before but glad I have now will make sure EPUT is aware
18	15/11/2023	Email	We have been commissioned to do a survey and report for veterans in a specific area of Warwickshire and have looked at great interest at your wonderful report. [Regarding our work on Veterans access to healthcare]
19	20/11/2023	Email	This is indeed helpful and truly appreciate your work. (Re answers for inspector to inquiry for feedback)
20	21/11/2023	Event	I didn't know about Healthwatch before doing this work and they're excellent [Re our work in supporting the REND Programme]
21	23/11/2023	Meeting	I think the work you've been doing has been really good, thank you for doing it [Re our work with people with learning disabilities about GP services]
22	29/11/2023	Signposting	I want to say a big big thank you for being so kind and professional to me. You're very kind. Once again thank you

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			so much. Wish you well and happiness. God bless and take care.
23	28/11/2023	Email	Thank you for coming to the meeting last Thursday night, some feedback from people is that it was "good" and "excellent"! One comment as to why it was excellent was: "I like that xxx feedback to us, not just put it in the drawer and forgotten about it" another comment on the back of that was "because sometimes we feed in but where has it gone?" Well done to you and xxx and Healthwatch! [Re our presentation at the Herts People First Forum]
24	30/11/2023	Email	Many thanks, Life Saver and Super Star (re booking of meetings)
25	05/12/2023	Signposting	Many thanks for your feedback and next steps. Much appreciated. Moving forward, there is a considerable amount of useful information included.
26	11/12/2023	Meeting	Stated in a Primary Care Board Meeting how valuable our reports are - particularly the quotes and patient stories.
27	14/12/2023	Email	Wonderful, thank you so much again for all your hard work, passion and support this year, I'm honestly so grateful. I truly believe what we are doing and the work you have all produced will have a positive impact for people in Hertfordshire, and that's as a direct result of this work. [Re work on Drugs and Alcohol Workstreams]
28	14/12/2023	Meeting	HWH Chair fed back: xxx was telling me just how many people xxx hears referring to all our reports at the various meetings xxx goes to.
29	22/12/2023	Email	Many thanks for the first draft. It was really informative and provided some useful insight. [Re Sexual Health report]